

Nondiscrimination and Accessibility Notice & Nondiscrimination Statement

The GW Medical Faculty Associates complies with applicable federal civil rights laws and healthcare laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

The GW Medical Faculty Associates does not exclude people or treat them differently because of race, color, national origin, age, disability, gender or sex.

To assist our patients and improve their care, The GW Medical Faculty Associates will provide free aids and services to people with disabilities and free language services to people whose primary language is not English.

If you require communication aids or language services, please contact the clinic where you are being seen or reach out to the Patient Experience Department:

202.677.6620
patientexperience@mfa.gwu.edu

Spanish - ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-202-677-6620.

Amharic - ማሰታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-202-677-6620.

Mandarin - 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-202-677-6620。

Arabic - 202-677-6620-1 اتصل برقم 1-202-677-6620. انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. ملحوظة: إذا كنت تتحدث

French - ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-202-677-6620.

Vietnamese - CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-202-677-6620.

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-202-677-6620 번으로 전화해 주십시오.

Russian - ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-202-677-6620.

Tagalog - PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-202-677-6620.

Persian - تماس بگیرید توجه: اگر به زبان فارسی گفتگومی کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-202-677-6620

Urdu - خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-202-677-6620.

Hindi - ध्यान दें: यदि आप हंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-202-677-6620 पर कॉल करें।

Bengali - লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-২০২-৬৭৭-৬৬২০.

German - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-202-677-6620.

Kru (Bassa) - Dè dè nià kè dyédjé gbo: O jù ké m [Bàsòò-wùdù-po-nyò] jù ní, níí, à wudu kà kò dè po-poò bèin m gbo kpáa. Dá 1-202-677-6620.

Ibo - Ige nti: O buru na asu Ibo asusu, enyemaka diri gi site na call 1-202-677-6620.

Yoruba - AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun yin o. E pe ero ibanisoro yi 1-202-677-6620.

If you believe that The GW Medical Faculty Associates (The MFA) has failed in providing these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender or sex, you can file a grievance with The MFA's Department of Compliance:

Department of Compliance
2120 L Street, NW, Suite 220
Washington, DC 20037
P: 202.741.3341
F: 202.795.2756
compliance@mfa.gwu.edu

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by mail, phone or electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1.800.368.1019
800.537.7697 (TDD)



The GW Medical
Faculty Associates